Comparison of Client Post Symptoms average scores (2017 vs. 2018)

		Post Symptoms (Client Outcome)						
		Scale Range	Count	Mean	Median	Standard Deviation	Minimum	Maximum
Time	2017	0.0 (favorable) to 20.0 (unfavorable)	15	2.93	3	2.090	0	7
	2018	0.0 (favorable) to 20.0 (unfavorable)	29	3.48	3	2.600	0	10
	Total		44	3.30	3	2.440	0	10
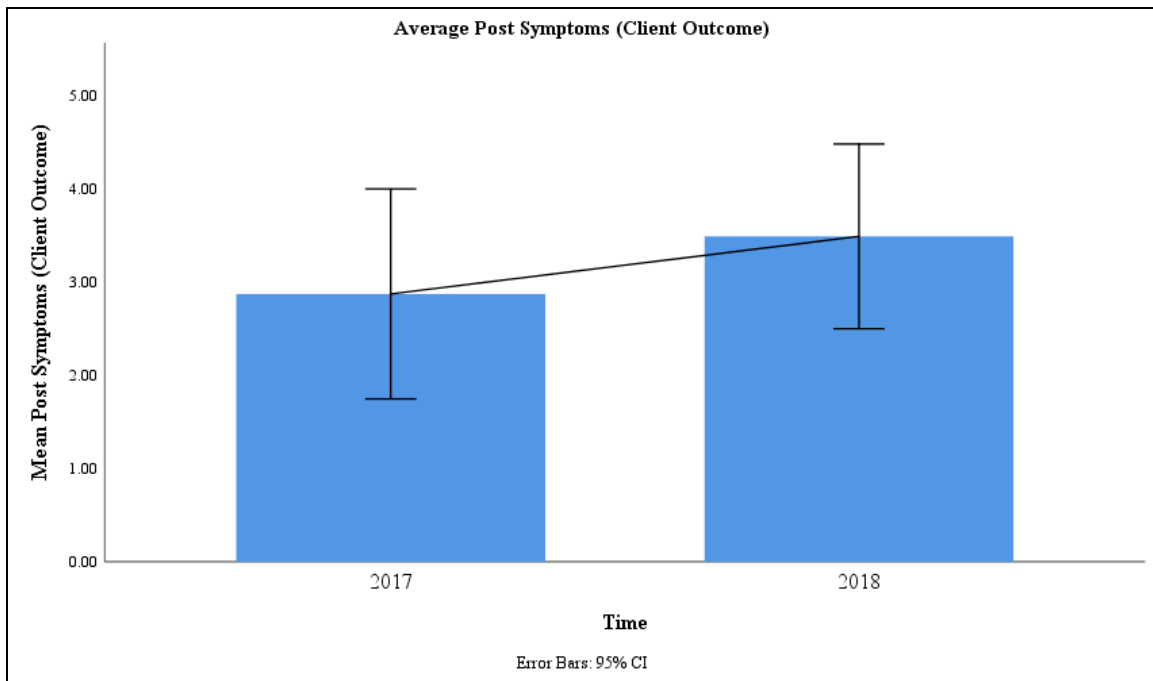
Bar charts of Client Post Symptoms domain between 2017 and 2018

Statistical Conclusion:

For the *Client Post Symptoms* domain of the *Client Satisfaction Survey* (CSS) measure between time points (2017 vs. 2018) have shown an increase of 18.0% in client post symptoms from 2017 to 2018. A pairwise comparison (*MANOVA* was used across

the 9 domains of CSS with n = 2,000 bootstrap samples and a 95% bias correction) have revealed that the client overall experience scores for 2017 ($M = 2.93$, $SD = 2.090$), was lower than the average client post symptoms score from the 2018 ($M = 3.48$, $SD = 2.600$) but not statistically different from each other, $F(df = 1) = 0.483$, $p = 0.491$ with a small effect size, *partial ETA^2* = 0.012 and an observed statistical power of 0.104. The 95% CI for the difference between sample means had a lower bound of -2.165 and an upper bound of 1.056. Lastly, the 9 domain of *CSS* for both time periods have an adequate inter-item reliability of, $\alpha = 0.98$ and $\alpha = 0.95$, respectively.

Layman's Conclusion:

   There were a total of 44 Dedicato clients that completed the center's intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017 & 2018. The results have shown that the participant's average client post symptoms scores after the treatment program in both years were essentially identical which indicate the center is consistent with excellent services in the client's post symptoms.