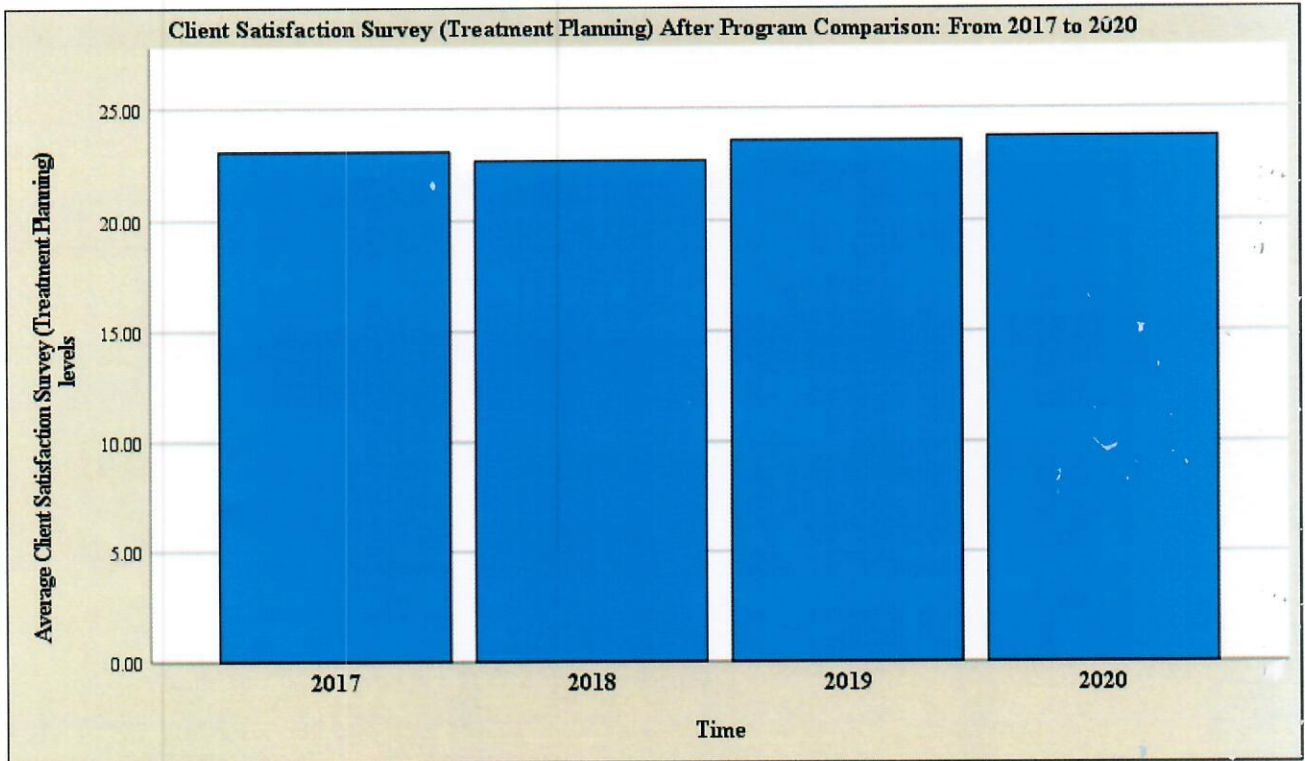




Client Satisfaction Survey: Comparison of Client Treatment Planning average scores  
 (2017, 2018, 2019 and 2020)

Statistical Summaries: Client Satisfaction Survey for Client Treatment Planning (2017 to 2020)

Year	Scale Range	N	Mean	Median	Std. Deviation	Minimum	Maximum
2017	5.0 (unfavorable) to 25.0 (favorable)	15	23.07	25.00	2.60	19.00	25.00
2018	5.0 (unfavorable) to 25.0 (favorable)	29	22.66	25.00	3.88	9.00	25.00
2019	5.0 (unfavorable) to 25.0 (favorable)	33	23.55	25.00	2.45	14.00	25.00
2020	5.0 (unfavorable) to 25.0 (favorable)	21	23.71	25.00	1.93	20.00	25.00
Total		98	23.24	25.00	2.88	9.00	25.00



Layman's Conclusion:

There were a total of 98 Dedicato clients that completed the center's intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017, 2018, 2019 and 2020. The results have shown that the

participant's self-reported average client treatment planning scores after the treatment program were essentially identical in the last four years. The increasing trends from 2019 to 2020 were within the center's benchmark of good client treatment planning practice and therefore, the latest result was consistent in providing excellent services in the client's treatment planning experience.