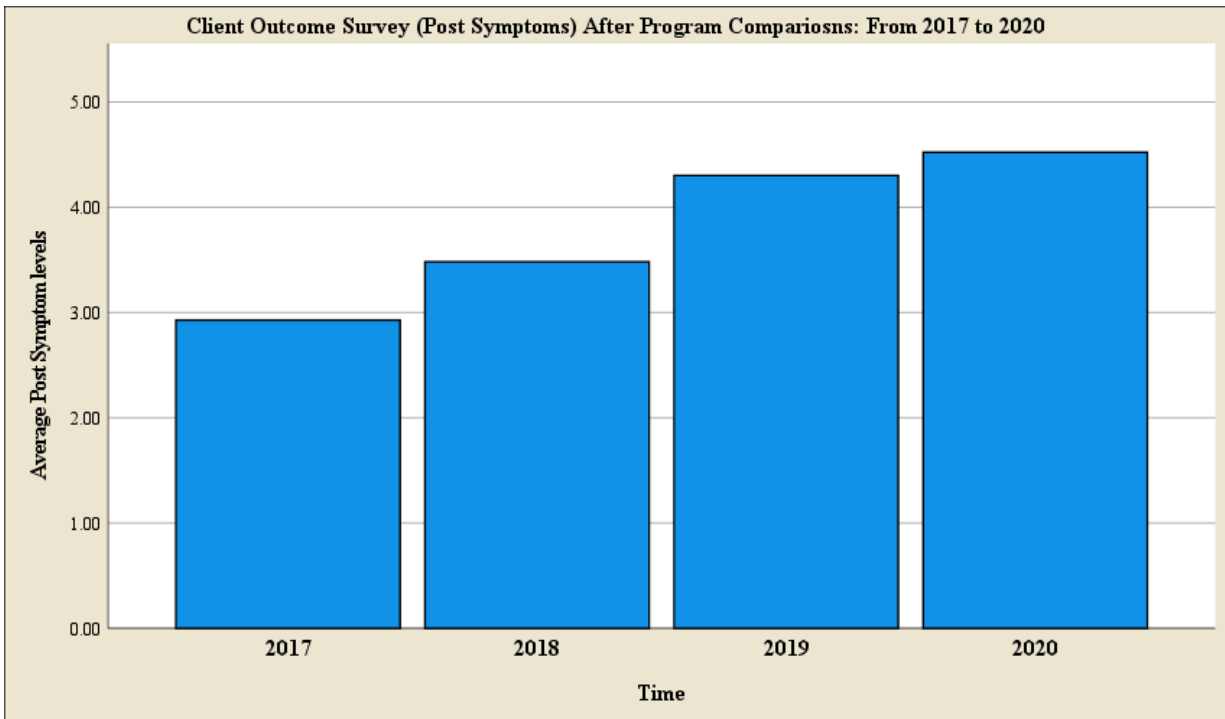




Client Outcome Survey: Comparison of Client Post Symptoms average scores (2017, 2018, 2019 and 2020)

Statistical Summaries: Client Satisfaction Survey for Client Post Symptoms (2017 to 2020)

Year	Scale Range	N	Mean	Median	Std. Deviation	Minimum	Maximum
2017	0.0 (favorable) to 20.0 (unfavorable)	14	2.93	3.00	2.09	0.00	7.00
2018	0.0 (favorable) to 20.0 (unfavorable)	29	3.48	3.00	2.60	0.00	10.00
2019	0.0 (favorable) to 20.0 (unfavorable)	33	4.30	3.00	4.88	0.00	18.00
2020	0.0 (favorable) to 20.0 (unfavorable)	21	4.52	4.00	3.52	0.00	12.00
Total		97	3.91	3.00	3.66	0.00	18.00



Layman’s Conclusion:

There were a total of 97 Dedicato clients that completed the center’s intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017, 2018, 2019 and 2020. The results have shown that the participant’s self-reported average post symptoms scores after the treatment program

have been increasing in the last four years. Although an increasing trend was detected, the current rate of increase was within the center's benchmark of good client post symptoms practice and therefore, the latest result was consistent in providing excellent services in the client's post symptoms outcome. However, in order to reverse the increasing trend of client's post-symptom levels, further clinician education, monitoring and identifying the factors that may impact the program will be needed.