

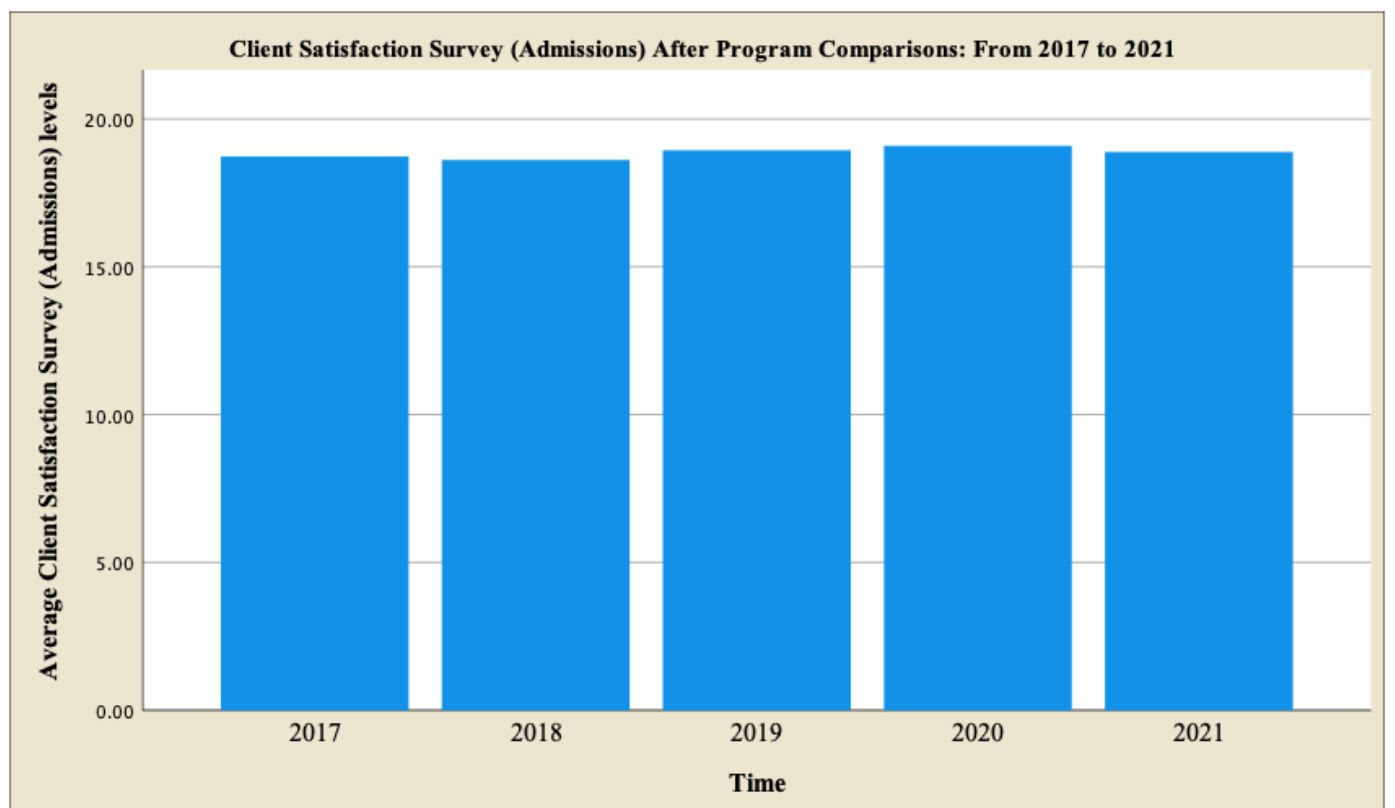


## DEDICATO TREATMENT CENTER

### Comparison of Client Admission Process

Client Satisfaction Survey: Comparison of Client Admission process average scores  
(2017 to 2021)

Statistical Summaries : Client Satisfaction Survey for Client's Admission (2017 to 2021)						
<i>Time</i>	<i>N</i>	<i>Mean</i>	<i>Median</i>	<i>Std. Deviation</i>	<i>Minimum</i>	<i>Maximum</i>
2017	15	18.73	20.00	2.25	12.00	20.00
2018	29	18.62	20.00	2.24	12.00	20.00
2019	33	18.94	20.00	1.64	14.00	20.00
2020	21	19.10	20.00	1.61	16.00	20.00
2021	27	18.89	20.00	2.41	11.00	20.00
Total	125	18.86	20.00	2.01	11.00	20.00



### Layman's Conclusion:

There were a total of 125 Dedicato clients that completed the center's intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017 to 2021. The results have shown that the participant's self-reported average admission process scores after the treatment program have had an increasing trend in each of the last preceding four years before slightly dipping in 2021 of about 1.1% this latest result was not significant, meaning the decrease in average client admission process was not different from previous years.. Overall, the result of the five-year period saw an increasing trend and within the center's benchmark of good client admission process practice and therefore, the latest result was consistent in providing excellent services in the client's admission process experience.