

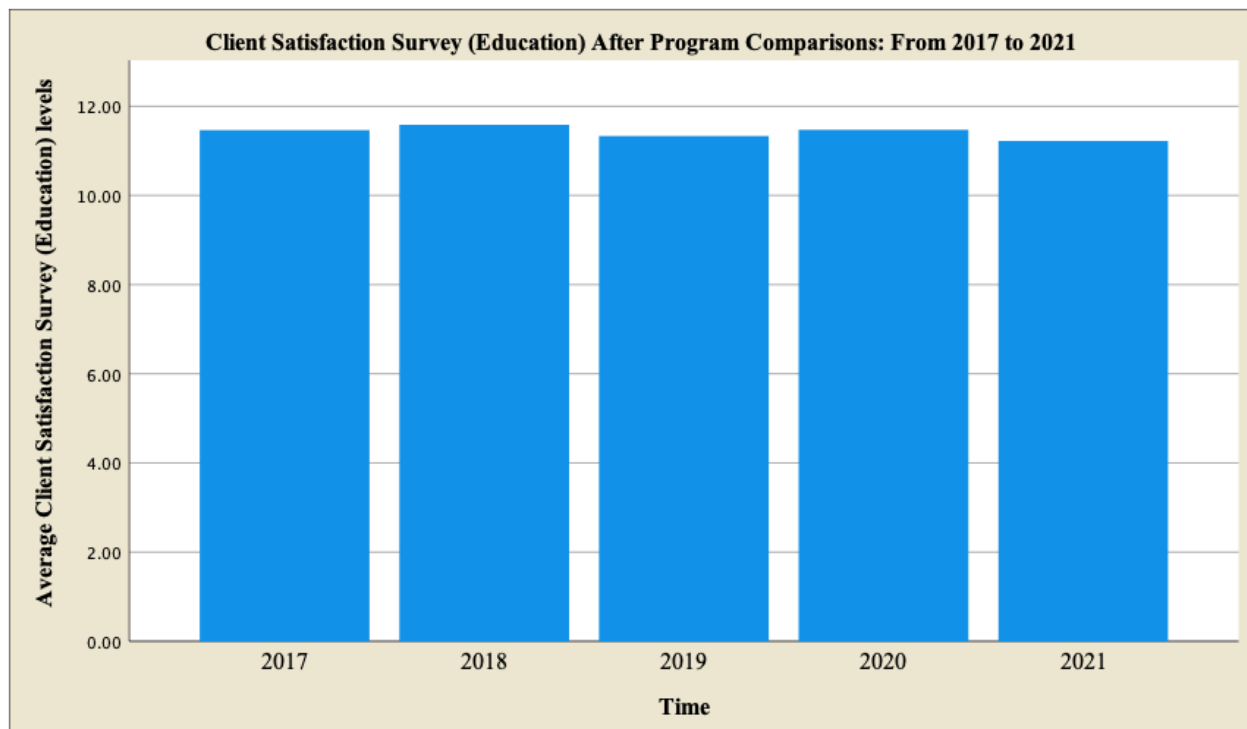


## DEDICATO TREATMENT CENTER

### Comparison of Client Education

Comparison of Client Education average scores (2017 to 2021)

Statistical Summaries: Client Satisfaction Survey for Client's Education (2017 to 2021)						
<i>Time</i>	<i>N</i>	<i>Mean</i>	<i>Median</i>	<i>Std. Deviation</i>	<i>Minimum</i>	<i>Maximum</i>
2017	15	11.47	12.00	0.99	9.00	12.00
2018	29	11.59	12.00	1.02	8.00	12.00
2019	33	11.33	12.00	1.30	7.00	12.00
2020	21	11.48	12.00	1.08	8.00	12.00
2021	27	11.22	12.00	1.48	7.00	12.00
Total	125	11.41	12.00	1.20	7.00	12.00



### Layman's Conclusion:

There were a total of 125 Dedicato clients that completed the center's intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017 to 2021. The results have shown that the participant's self-reported average education scores after the treatment program had shown an horizontal trend (up and down trends between years) and in year 2021 average scores dipped to about 2.26%. However, the average scores were not statistically different in each of the last preceding five years implying consistent and dependable staff performance and such outcomes was within the center's benchmark of good client education practice and therefore, the latest result was consistent in providing excellent services in the client's education experience.