

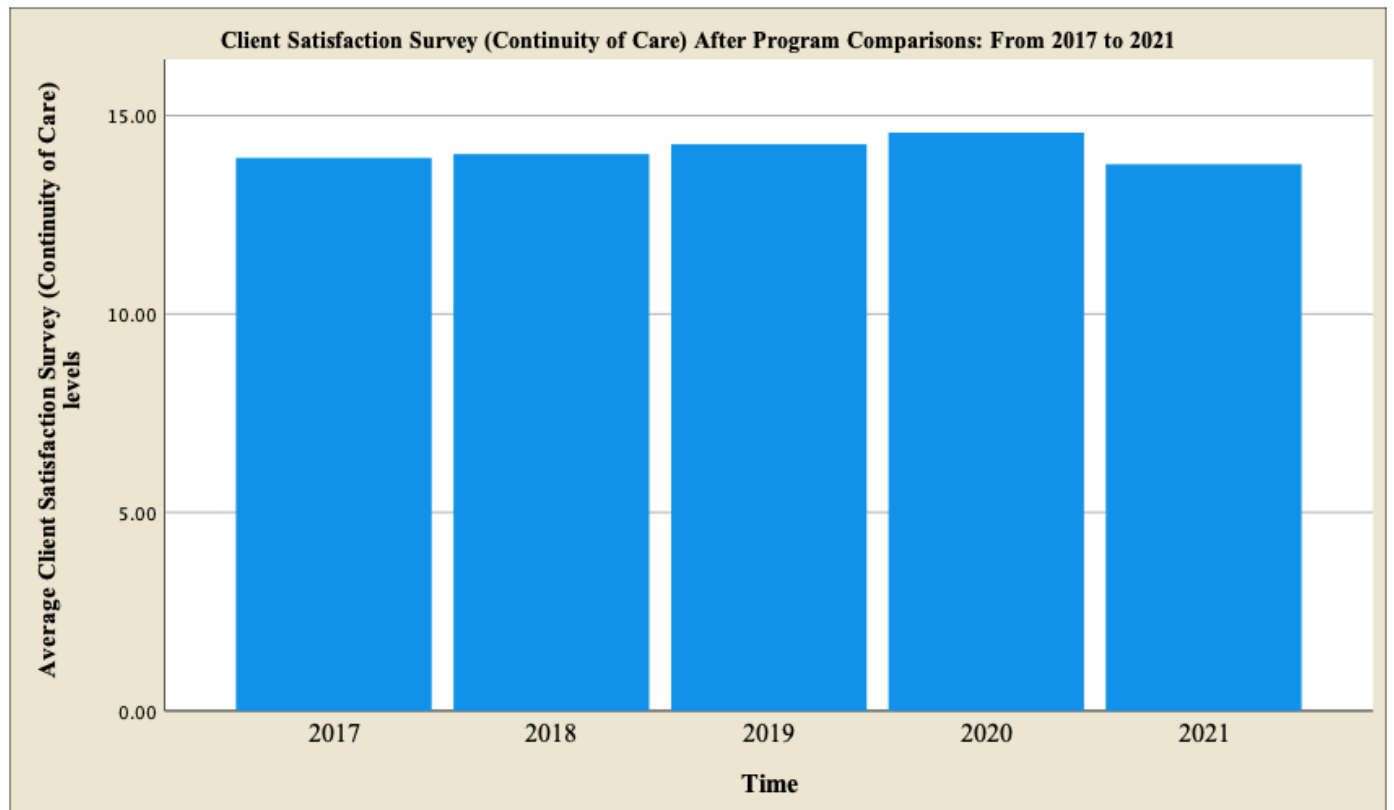


DEDICATO
TREATMENT CENTER

Comparison of Continuity of Care

Statistical Summaries: Client Satisfaction Survey for Client's Continuity of Care (2017 to 2021)

<i>Time</i>	<i>N</i>	<i>Mean</i>	<i>Median</i>	<i>Std. Deviation</i>	<i>Minimum</i>	<i>Maximum</i>
2017	15	13.93	15.00	1.58	11.00	15.00
2018	29	14.03	15.00	2.03	5.00	15.00
2019	32	14.28	15.00	1.44	9.00	15.00
2020	21	14.57	15.00	0.93	12.00	15.00
2021	27	13.78	15.00	2.15	7.00	15.00
Total	124	14.12	15.00	1.71	5.00	15.00



Layman's Conclusion:

There were a total of 124 Dedicato clients that completed the center's intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017 to 2021. The results have shown that the participant's self-reported average continuity of care scores after the treatment programs in the last preceding four years had an increasing trend before dipping to about 5.42% in year 2021. Although a downward trend was observed in year 2021, this latest result was not significant, meaning the decrease in average continuity of care was not different from previous years. Overall, the result of the five-year period saw an increasing trend and was within the center's benchmark of good client continuity of care practice and therefore, the latest result was consistent in providing excellent services in the client's continuity of care outcome.