

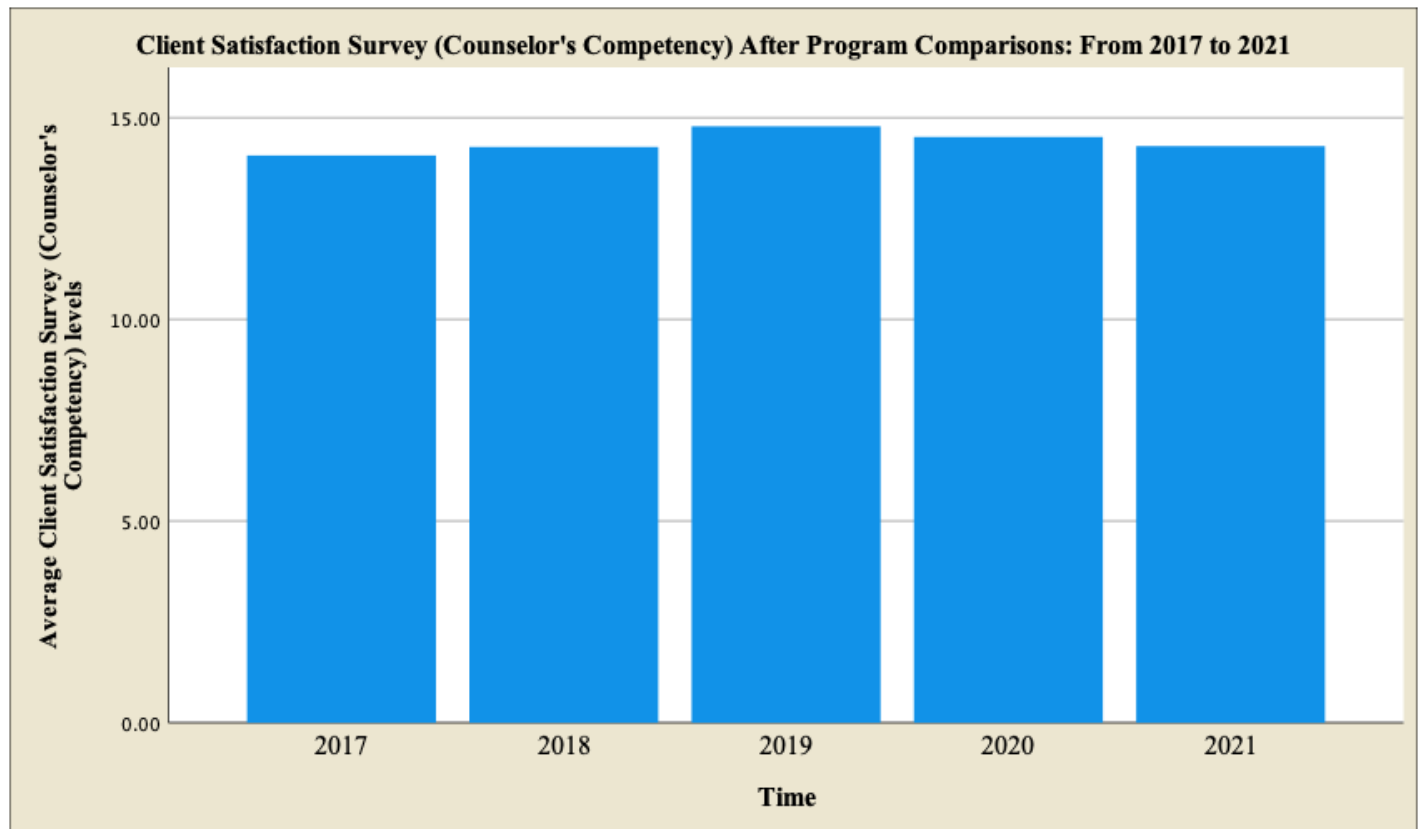


DEDICATO
TREATMENT CENTER

Comparison of Counselor's Competency

Statistical Summaries: Client Satisfaction Survey for Counselor's Competency (2017 to 2021)

<i>Time</i>	<i>N</i>	<i>Mean</i>	<i>Median</i>	<i>Std. Deviation</i>	<i>Minimum</i>	<i>Maximum</i>
2017	15	14.07	15.00	1.39	12.00	15.00
2018	29	14.28	15.00	1.36	10.00	15.00
2019	33	14.79	15.00	0.70	12.00	15.00
2020	21	14.52	15.00	1.08	12.00	15.00
2021	27	14.30	15.00	1.51	9.00	15.00
Total	125	14.43	15.00	1.22	9.00	15.00



Layman's Conclusion:

There were a total of 125 Dedicato clients that completed the center's intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017 to 2021. The results have shown that the participant's self-reported average counselor's competency scores have an increasing trend from 2017 to 2019 and a slight decreasing trend in years 2020 and 2021 of about 1.8% and 1.5%, respectively. The latest result was not significant, meaning the decrease in average counselor's competency was not different from previous years. Overall, the results were within the center's benchmark of good counselor's competency practice and therefore, the latest result was consistent in providing excellent services in the client's perceived counselor's competency outcome.