

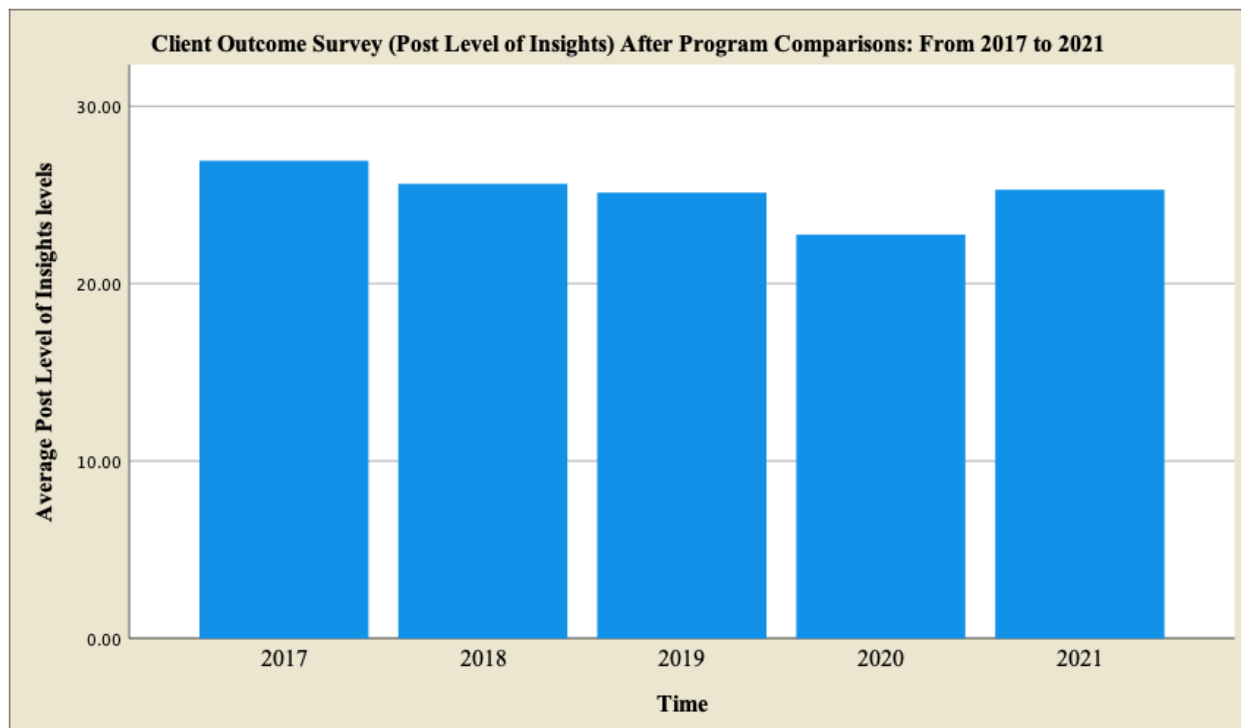


# DEDICATO TREATMENT CENTER

## Post Level of Insights

Client Outcome Survey: Post Level of Insights average scores (2017 to 2021)

Statistical Summaries: Client Satisfaction Survey for Client's Post Level of Insight (2017 to 2021)						
<i>Time</i>	<i>N</i>	<i>Mean</i>	<i>Median</i>	<i>Std. Deviation</i>	<i>Minimum</i>	<i>Maximum</i>
2017	14	26.93	28.00	3.54	19.00	30.00
2018	29	25.62	25.00	3.74	18.00	30.00
2019	32	25.13	26.00	4.44	13.00	30.00
2020	21	22.76	24.00	5.58	10.00	30.00
2021	27	25.30	27.00	4.98	15.00	30.00
Total	123	25.08	26.00	4.62	10.00	30.00



### Layman's Conclusion:

There were a total of 123 Dedicato clients that completed the center's intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017 to 2021. The results have shown that the participant's self-reported average post level of insights scores after the treatment program had been decreasing in the last preceding four years. Specifically, there was a decreased of about 9.43% from 2019 to 2020 in post-level of insights but not statistically significant from each other. However, this downward trend reversed in 2021 with an approximate increase of 11.16% was detected from previous year. This current rate of increase was within the center's benchmark of good client post level of insights and therefore, the latest result was consistent in providing excellent services in the client's post level of insights outcome.