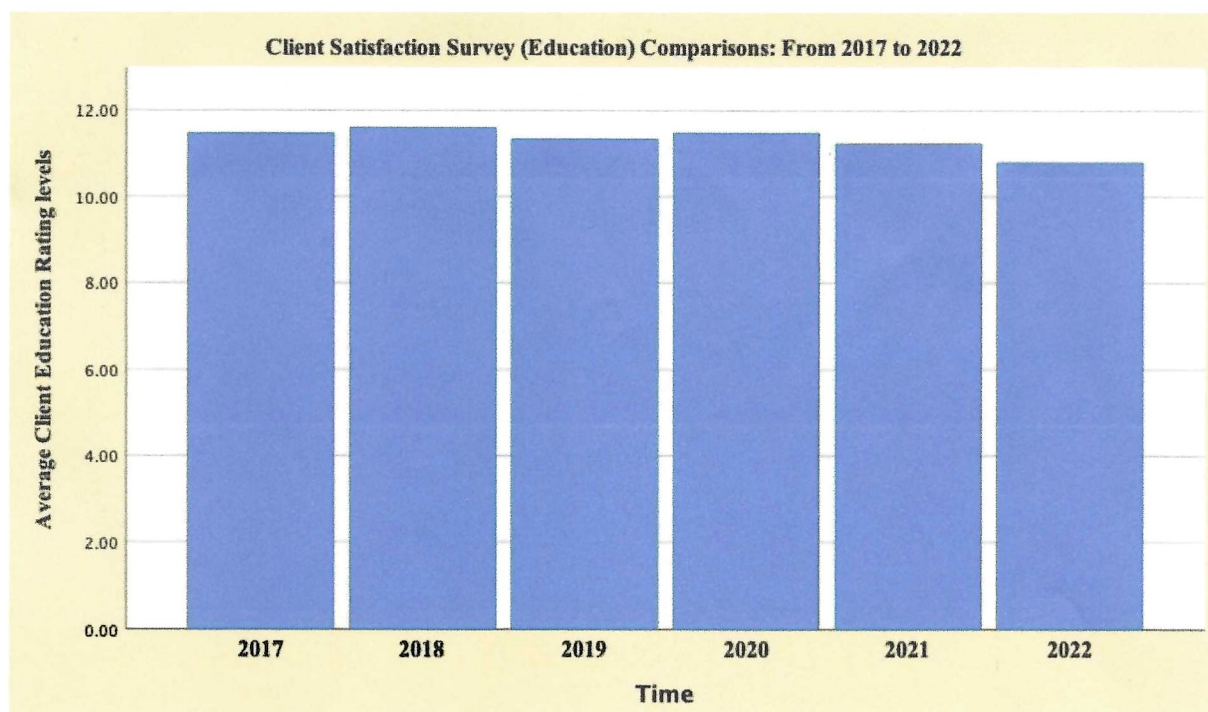


COMPARISON OF CLIENT EDUCATION AVERAGE SCORES (2017 TO 2022)

Statistical Summaries: Client Satisfaction Survey for Client's Education (2017 to 2022)						
<i>Time</i>	<i>N</i>	<i>Mean</i>	<i>Median</i>	<i>Std. Deviation</i>	<i>Minimum</i>	<i>Maximum</i>
2017	15	11.47	12.00	0.99	9.00	12.00
2018	29	11.59	12.00	1.02	8.00	12.00
2019	33	11.33	12.00	1.30	7.00	12.00
2020	21	11.48	12.00	1.08	8.00	12.00
2021	27	11.22	12.00	1.48	7.00	12.00
2022	14	10.79	12.00	1.97	5.00	12.00
Total	139	11.35	12.00	1.30	5.00	12.00

Layman's Conclusion:

There were a total of 139 Dedicato clients that completed the center's intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017 to 2022. The results have shown that the participant's self-reported average education scores after the treatment program had shown an horizontal trend (up and down trends between years) and in year 2021 average scores dipped to about 2.26% For year 2022, the downward trend continued with a slight decrease in average client education score by approximately 3.83% from the previous year but not statistically significant across the six time periods.



Despite the decreasing trend in the last two years , the average scores were not statistically different in each of the last preceding six years implying consistent and dependable staff performance and such outcomes was within the center's benchmark of good client education practice and therefore, the latest result was consistent in providing excellent services in the client's education experience.

