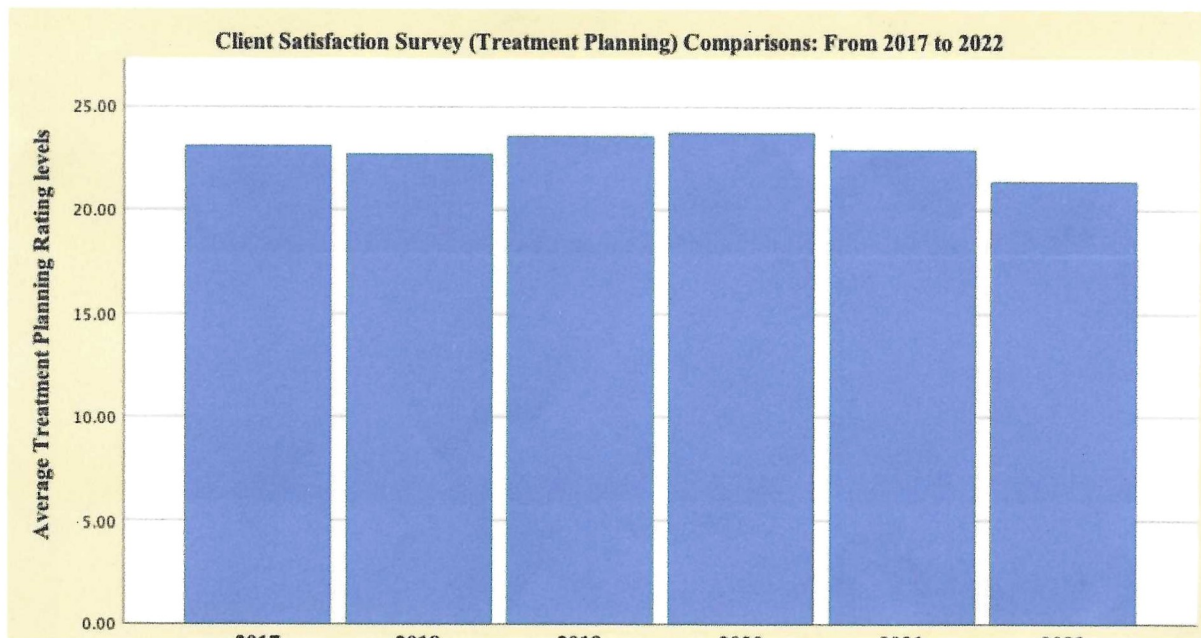


COMPARISON OF CLIENT TREATMENT PLANNING AVERAGE SCORES (2017 TO 2022)

Statistical Summaries: Client Satisfaction Survey for Client's Treatment Planning (2017 to 2022)						
<i>Time</i>	<i>N</i>	<i>Mean</i>	<i>Median</i>	<i>Std. Deviation</i>	<i>Minimum</i>	<i>Maximum</i>
2017	15	23.07	25.00	2.60	19.00	25.00
2018	29	22.66	25.00	3.88	9.00	25.00
2019	33	23.55	25.00	2.45	14.00	25.00
2020	21	23.71	25.00	1.93	20.00	25.00
2021	27	22.89	25.00	3.70	12.00	25.00
2022	14	21.36	22.00	3.84	16.00	25.00
Total	139	22.99	25.00	3.18	9.00	25.00

Layman's Conclusion:

There were a total of 139 Dedicato clients that completed the center's intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017 to 2022. The results have shown that the participant's self-reported average client treatment planning scores after the treatment program were essentially identical in the last five years. The increasing trends were detected from 2019 to 2020 before decreasing to about 3.46% in 2021 but this decrease was not significant meaning the decrease in average treatment planning was not different from previous years.



For year 2022, the downward trend continued with a small decrease in average client treatment planning score by approximately 6.68% from the previous year but not statistically significant across the six time periods.

Despite the decreasing trend in the last two years , the average scores were not statistically different in each of the last preceding six years implying consistent and dependable staff performance and such outcomes was within the center's benchmark of good client treatment planning practice and therefore, the latest result was consistent in providing excellent services in the client's treatment planning experience.

